



ReFocus Ltd
6 Knox Road
Wellingborough
NN8 1HW

Parent Feedback

- ReFocus is committed to creating an environment in which all students can thrive and make progressive steps towards their selected post-16 options. In order to fully achieve this we believe the voice of parents is essential in allowing us to understand the strengths and areas that require improvement, within ReFocus.

1. How well supported do you feel your child is?

Too much support	Very well supported	Good amount of support	Not enough support	No support received
0	100%	00	0	0

2. How would you rate communication from ReFocus?

Very good	Good	Neither good nor bad	Could be better	Poor
62%	31%	0	7%	0

3. Do you feel your child is happy at ReFocus?

Yes	Sometimes	No
100%	0	0

4. Do you feel your child is safe at ReFocus?

Yes	Sometimes	No
100%	0	0

- We asked parents what they believe the positive factors of ReFocus are, some responses are listed below...

"He enjoys it a lot. Never seen him so dedicated towards learning. He learns a lot"

"Calm, relaxing and very supportive"

"Shows enthusiasm to come here"

"Understanding teachers"

*"**** has become more confident"*



“Understanding tutors that don’t give up”

“Seems to enjoy it and is learning life skills”

- When asked how ReFocus could improve, parents responded with the following...

“I don’t think you could at the minute”

“Bit more communication”

*“**** gets all the support he needs”*

“I think you’re doing everything”

“More time 😊”

“Nothing to improve”

“Nothing to improve – we appreciate you all so much”

- 5. Would you recommend ReFocus to other parents?

Yes	No
100%	0